

# 2022

# ANNUAL REPORT

## NORRIDGE POLICE DEPARTMENT



**Value - Communication - Accountability**



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To the Norridge Community



On behalf of the men and women of the Norridge Police Department, I am pleased to present to you our 2022 annual report. I am excited to share with you all that we have accomplished over the last year and hopefully a small glimpse into our daily operations.

2022 was a year filled with changes for the Norridge Police and for Law Enforcement across Illinois. I took over as the Chief of Police in October of 2021 and the local and national conversation has been focused on community and police relations. It was easy to see that Norridge values these relationships with the community as a whole. We have in the past year taken steps to strengthen and continue these valued relations. We also continuously rework and develop policy and procedure that is best practice and up to State of Illinois standards.

Over this past year the men and women of the Norridge Police Department have accomplished so much, we have:

- Held our very first ever National Night Out
- Created lateral hiring opportunities
- Increased staffing levels
- Added technology to help fight and reduce crime
- Updated needed equipment
- Improved our building
- Added new squad cars to the fleet
- Trained in areas such as Rapid Response to Active Threats
- Participated in many community events

All of this is done with the goal to protect and serve the residents and visitors of Norridge. This next year will be filled with challenges for the Norridge Police Department. From changing laws and state mandates, we will be working hard to provide the needed services and protections that the Village of Norridge needs and wants. I am confident that with the continued support of Village President Tannhauser, the Board of Trustees, the residents, and, of course, the hard work by the men and women of the Norridge Police Department we will meet these challenges, head-on and succeed.

Respectfully,

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Chief Brian Goss #501

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### **Village President And Board Of Trustees**

Village President Daniel Tannhauser

Village Clerk Gabriela Krasinski

Trustee Donald Gelsonino

Trustee Bill Larson

Trustee Jack Helak

Trustee Andrew Ronstadt

Trustee Debra Budnik

Trustee Frank Avino Jr.

### **Board of Police and Fire Commission**

Chairman Sam Palazzo

Vice Chairman Jennifer Paoletti

Secretary Melissa Poulos

### **Village Administrator**

Joanna Skupien

### **Police Command Staff**

Brian Coss, Chief of Police

Wayne Schober, Deputy Chief of Police

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NORRIDGE POLICE ANNUAL REPORT 2022

Activity	Count
911 HANG-UP OR OPEN LINE (RESPONSE)	192
911 MISDIAL/HANG-UP (NO RESPONSE)	31
911 TEST CALL	22
911 TRANSFER	48
ABANDONED CHILD	1
ABANDONED VEHICLE	37
ABDUCTION	1
ABUSE OF CHILD OR ELDERLY	2
ACCIDENT HIT & RUN PROPERTY DAMAGE	141
ACCIDENT HIT & RUN PROPERTY DAMAGE (IN PROG/JUST O	15
ACCIDENT HIT & RUN WITH INJURIES	5
ACCIDENT OFFICER INVOLVED	1
ACCIDENT PROPERTY DAMAGE	649
ACCIDENT VILLAGE PROPERTY	5
ACCIDENT WITH INJURIES	64
ANIMAL BITE	8
ANIMAL CALL	192
ANIMAL TRAP/CAGE	1
ARSON	2
ASSAULT	7
ASSIST CITIZEN/PUBLIC SERVICE	415
ASSIST EMS	1981
ASSIST FIRE DEPT	291
ASSIST OTHER AGENCY	152
ASSIST PUBLIC WORKS	11
ASSIST THE POLICE	1
BACKGROUND INVESTIGATION	30
BATTERY	40
BATTERY (IN PROG/JUST OCC)	4
BE ON THE LOOKOUT	3
BOOT APPLIED OR REMOVED	13
BOOT TOWED	4
BURGLAR ALARM COMMERCIAL	296
BURGLAR ALARM RESIDENTIAL	123
BURGLARY	40
BURGLARY (IN PROG/JUST OCC)	2
BURGLARY FROM MOTOR VEHICLE	8
CHECK FOR WELL BEING	286
CHILD ENDANGERMENT	7
CITIZEN COMPLAINT	3
CIVIL MATTER	16
COURT	10
CRIMINAL DAMAGE TO PROPERTY	28
CRIMINAL DAMAGE TO PROPERTY (IN PROG/JUST OCC)	5
CRIMINAL DAMAGE TO VEHICLE	22
CRIMINAL DAMAGE TO VEHICLE (IN PROG/JUST OCC)	1
CRIMINAL DEFACEMENT/VANDALISM/GRAFFITI	22
CUSTODY DISPUTE	9
CUSTODY DISPUTE (IN PROG/JUST OCC)	2
CUSTOMER MANAGEMENT DISPUTE	17

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NORRIDGE POLICE ANNUAL REPORT 2022

Activity	Count
CUSTOMER MANAGEMENT DISPUTE (IN PROG)	10
DAMAGE TO PROPERTY (NON-CRIMINAL)	40
DANGEROUS CONDITIONS	21
DEATH INVESTIGATION	7
DECEPTIVE PRACTICE	6
DECEPTIVE PRACTICE (IN PROG/JUST OCC)	1
DISORDERLY CONDUCT	8
DISORDERLY CONDUCT (IN PROG)	3
DISTURBANCE	181
DOMESTIC BATTERY	19
DOMESTIC BATTERY (IN PROG/JUST OCC)	12
DOMESTIC DISTURBANCE	142
DOMESTIC DISTURBANCE (IN PROG/JUST OCC)	22
DRAG RACING	2
DRUG ACTIVITY P/U/S	8
EMOTIONAL/MENTAL SUBJECT	33
EQUIPMENT MALFUNCTION	11
ESCORT	23
EXTRA WATCH	2
FIGHT	41
FINGERPRINT PROCESSING	84
FIREWORKS	35
FLEEING/ELUDING	8
FOOT PATROL	1
FORGERY	34
FOUND PROPERTY	52
FRAUD/CREDIT CARDS/CHECKS	131
GARBAGE/TRASH/DUMPSTER/DUMPING COMPLAINT	8
GENERAL TRAFFIC COMPLAINT	13
GUN/KNIFE/WEAPON COMPLAINT	16
GUN/KNIFE/WEAPON COMPLAINT (IN PROG/JUST OCC)	4
HARASSMENT/THREATS/OBSCENE	90
HARASSMENT/THREATS/OBSCENE (IN PROG/JUST OCC)	14
HOLD-UP/PANIC ALARM	53
HOME INVASION	1
IDENTITY THEFT	13
ILEAS CALLOUT	6
INFORMATION	93
INJURY ON-DUTY (EMPLOYEE)	5
INTOXICATED SUBJECT	49
INVESTIGATION	26
JUVENILE COMPLAINT/OFFENSE	122
JUVENILE COMPLAINT/OFFENSE (IN PROG/JUST OCC)	32
LOCKOUT	6
LOITERING	150
LOST PROPERTY	112
LOUD NOISE/MUSIC/PARTY	90
MCAT CALLOUT	10
MISCELLANEOUS	58
MISCHIEVOUS CONDUCT	7

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Activity	Count
MISSING CHILD	14
MISSING PERSON	16
MOTOR VEHICLE THEFT/STOLEN AUTO	26
MOTOR VEHICLE THEFT/STOLEN AUTO (IN PROG/JUST OCC)	3
MOTORIST ASSIST	83
NEIGHBOR COMPLAINT	65
NEIGHBOR COMPLAINT (IN PROG/JUST OCC)	10
NIPAS CALLOUT	15
NOTIFICATION	77
NOTIFY PUBLIC WORKS	49
NOTIFY UTILITY	2
OBVIOUS DEATH	1
OPEN DOOR/WINDOW	111
OTHER ALARM	51
PARKING COMPLAINT/VIOLATION	462
PARKING PERMISSION	4
PERSON IN DISTRESS/REQUEST FOR POLICE	49
PREMISE CHECK/HOUSE CHECK	1621
PRISONER TRANSPORT	29
PUBLIC INDECENCY	3
PUBLIC INDECENCY (IN PROG/JUST OCC)	4
RECKLESS DRIVING	140
RECOVERED STOLEN PROPERTY	1
RECOVERED STOLEN VEHICLE	9
RELOCATION OF VEHICLE	82
REPOSSESSION OF VEHICLE	25
RETAIL THEFT	104
RETAIL THEFT (IN PROG/JUST OCC)	48
ROADWAY HAZARD/OBSTRUCTION/BLOCK	31
ROBBERY/ALL OFFENSES	2
ROBBERY/ALL OFFENSES (IN PROG/JUST OCC)	1
RUNAWAY	1
SCHOOL CROSSING	5
SCHOOL RESIDENCY CHECK	11
SEX OFFENDER REGISTRATION	7
SEX OFFENSE/ALL OFFENSES	8
SHOTS FIRED	16
SOLICITOR COMPLAINT	28
SPECIAL DUTY/ASSIGNMENT	8
STALKING	1
STREET LIGHTS OUT	36
SUICIDAL OR ATTEMPTING	3
SUSPICIOUS INCIDENT	316
SUSPICIOUS MOTOR VEHICLE	234
SUSPICIOUS PERSON	224
TEST CALL FOR POLICE DEPT	2
THEFT FROM MOTOR VEHICLE	42
THEFT OF SERVICES	8
THEFT OF SERVICES (IN PROG/JUST OCC)	3
THEFT/ALL OFFENSES	143

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NORRIDGE POLICE ANNUAL REPORT 2022

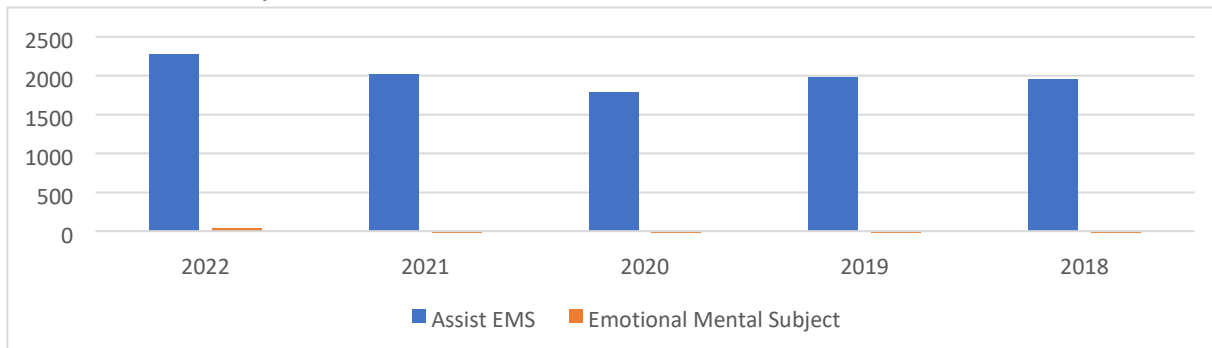
Activity	Count
THEFT/ALL OFFENSES (IN PROG/JUST OCC)	1
TOBACCO ENFORCEMENT/COMPLIANCE CHECK	6
TOWED VEHICLE	1
TRAFFIC ARREST	2
TRAFFIC CONTROL	6
TRAFFIC DETAIL/ROADSIDE SAFETY CHECK	1
TRAFFIC LIGHT/SIGNAL MALFUNCTION	7
TRAFFIC STOP	1452
TRESPASSING PROPERTY	15
TRESPASSING PROPERTY (IN PROG/JUST OCC)	7
TRESPASSING VEHICLE	6
UNWANTED SUBJECT	146
VEHICLE ALARM	5
VEHICULAR HIJACKING/INVASION (IN PROG/JUST OCC)	1
VIOLATION OF ORDER OF PROTECTION	14
VIOLATION OF ORDER OF PROTECTION (IN PROG/JUST OCC)	3
VIOLATION OF VILLAGE ORDINANCE	8
VIOLENT OFFENDER REGISTRATION	1
VISITATION VIOLATION/INTERFERENCE	2
WARRANT SERVICE/ARREST/WANTED PERSON	13
WATER MAIN BREAK	39
<b>** TOTAL **</b>	<b>13151</b>

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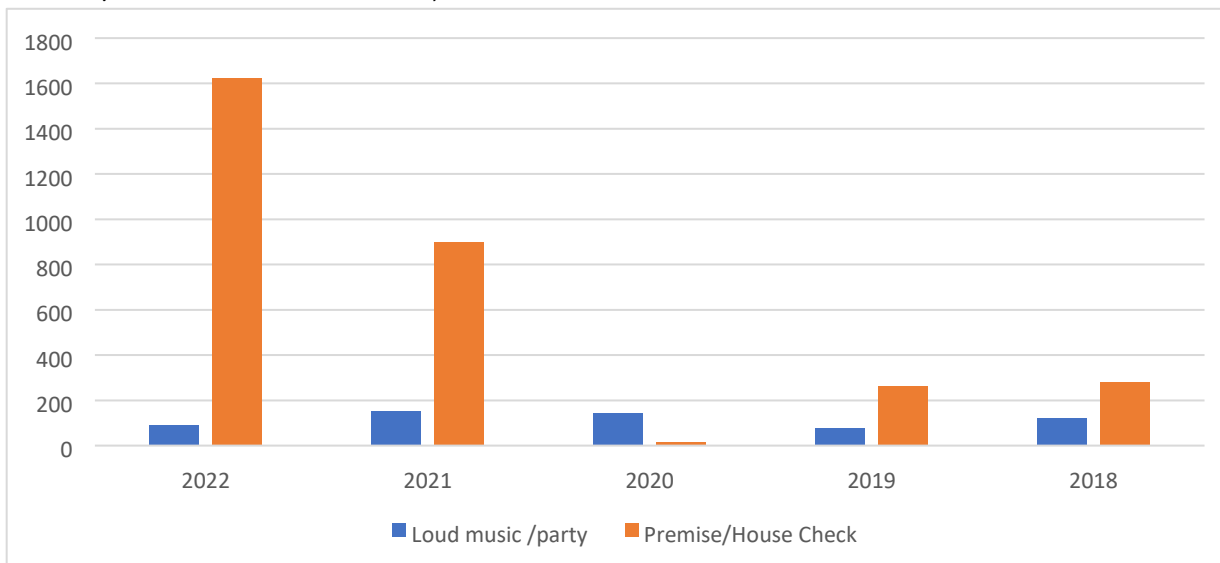


### Norridge Police Calls for Service 2018-2022 Comparison

	2022	2021	2020	2019	2018
Assist EMS	2,272	2,018	1,785	1,977	1,958
Emotional Mental Subject	33	3	3	2	4

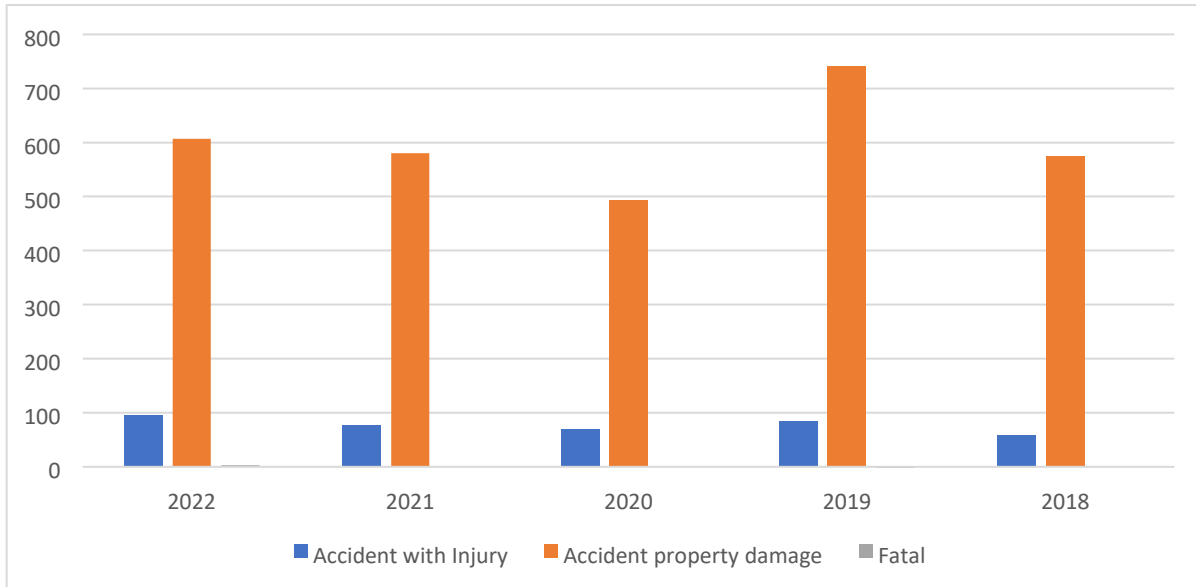


	2022	2021	2020	2019	2018
Loud music /party	90	151	146	79	120
Premise/House Check	1,621	897	16	265	282

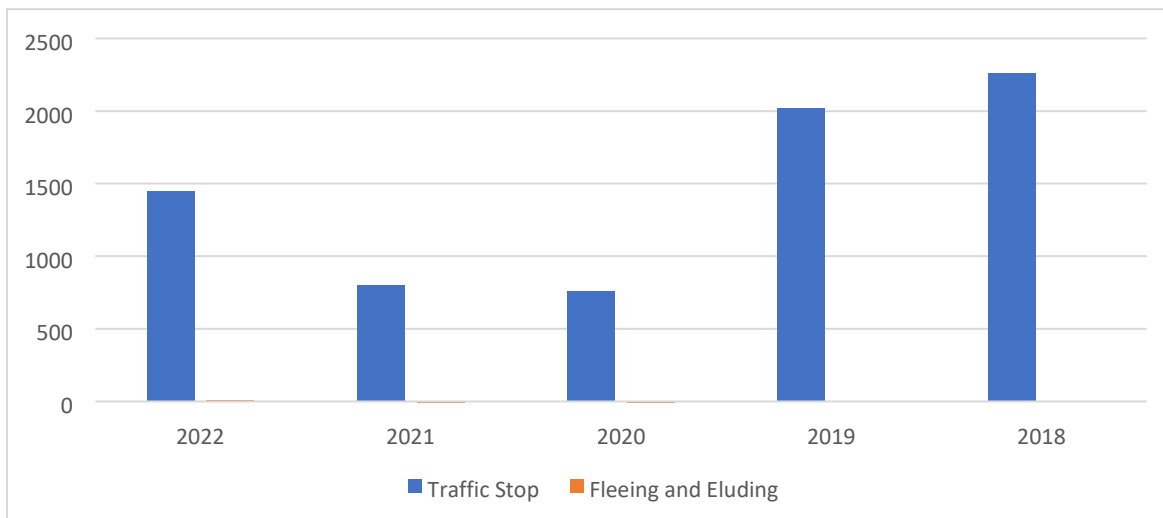


# NORRIDGE POLICE ANNUAL REPORT 2022

	2022	2021	2020	2019	2018
Accident with Injury	96	77	70	84	58
Accident property damage	607	580	494	741	574
Fatal	3	0	0	1	0



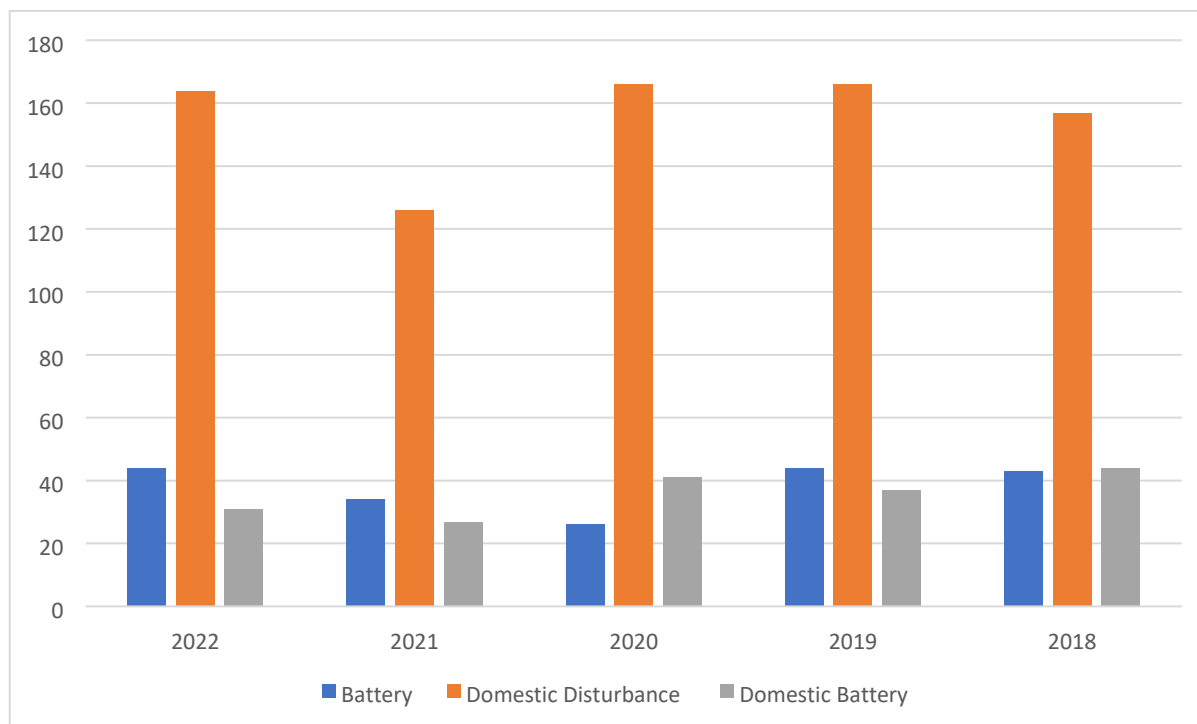
	2022	2021	2020	2019	2018
Traffic Stop	1,452	804	761	2,023	2,259
Fleeing and Eluding	8	3	1	0	0



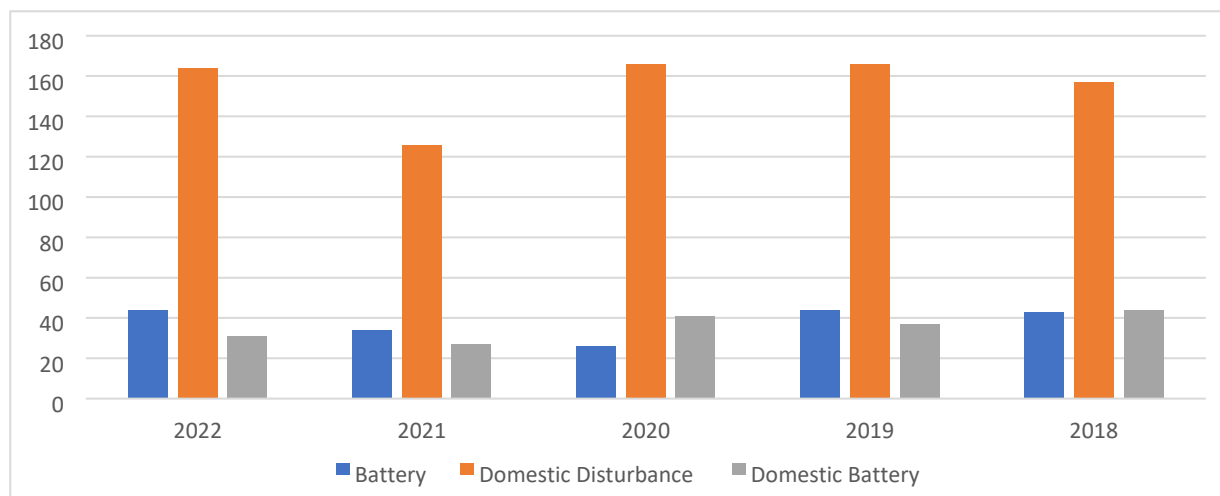
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# NORRIDGE POLICE ANNUAL REPORT 2022

	2022	2021	2020	2019	2018
Battery	44	34	26	44	43
Domestic Disturbance	164	126	166	166	157
Domestic Battery	31	27	41	37	44



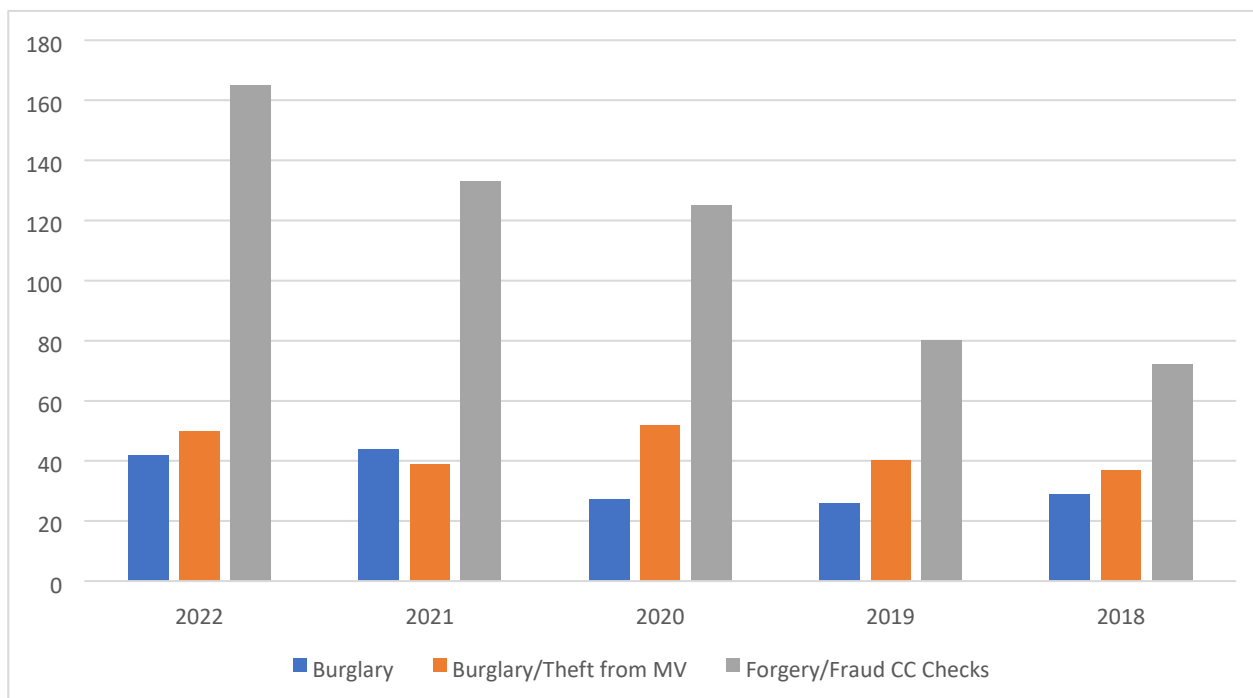
	2022	2021	2020	2019	2018
Theft	144	132	126	154	156
Retail Theft	152	70	151	239	290
Trespassing	168	170	154	101	84



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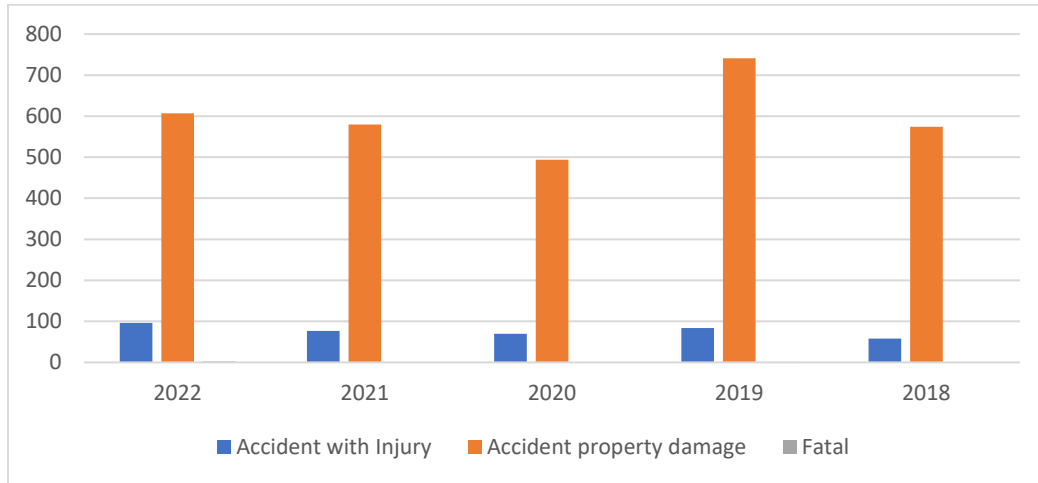
	2022	2021	2020	2019	2018
Burglary	42	44	27	26	29
Burglary/Theft from MV	50	39	52	40	37
Forgery/Fraud CC Checks	165	133	125	80	72



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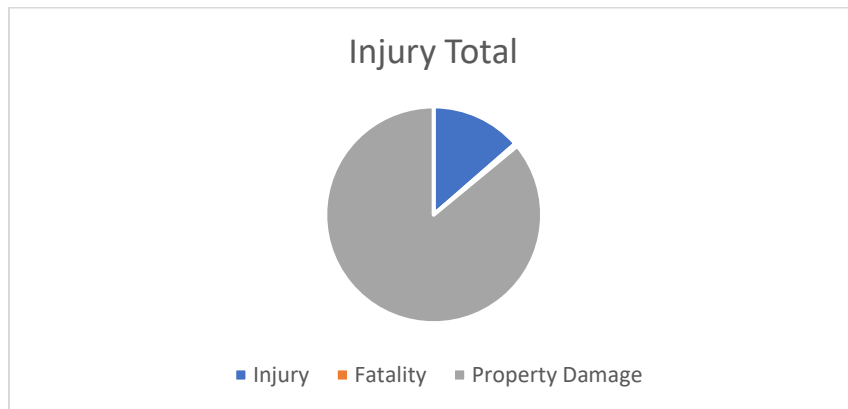
**TRAFFIC CRASH AND SPECIAL ENFORCEMENT ANALYSIS**

During 2022 there were a total of 703 traffic crashes. Traffic crashes in 2021 were 657 showing a 7% increase. As COVID restrictions decreased more drivers were on the road in 2022.



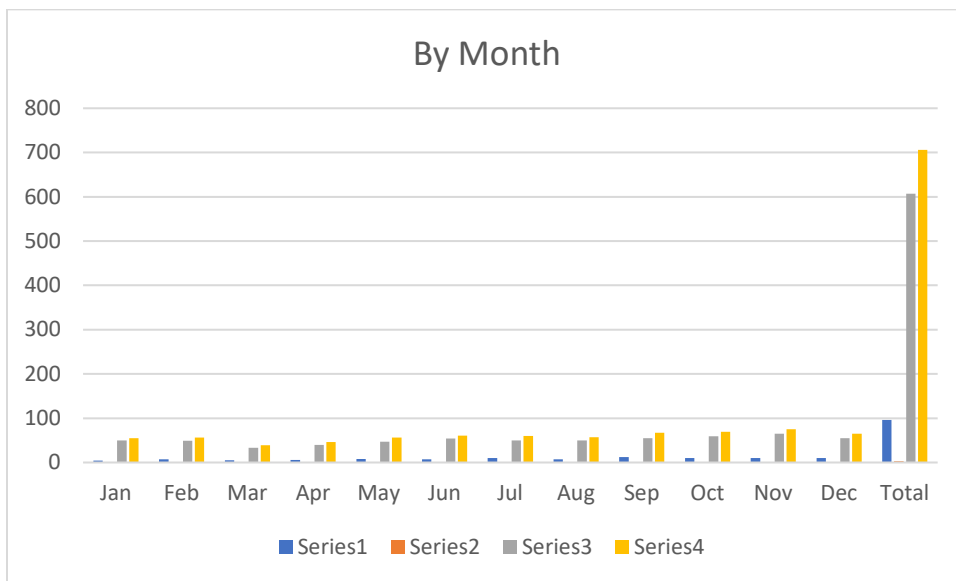
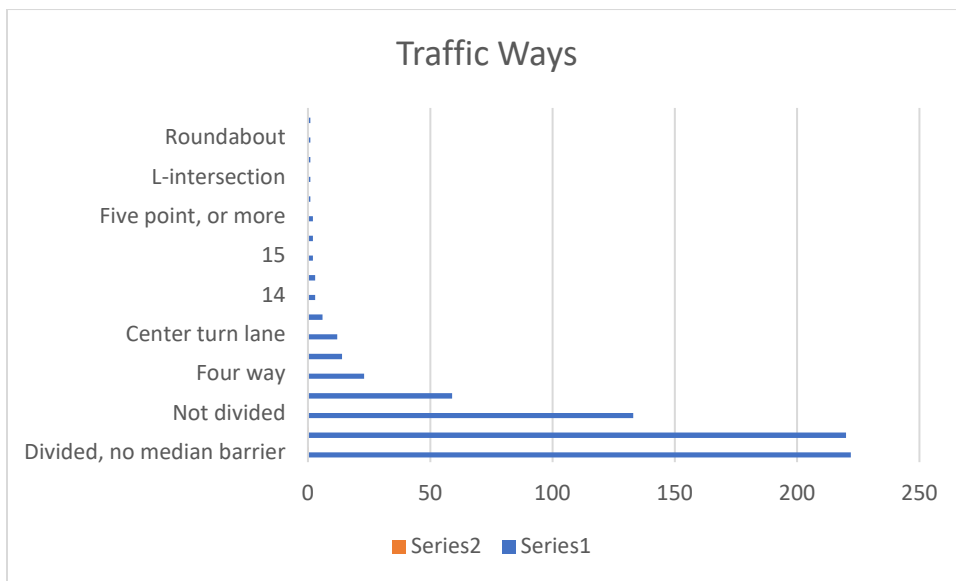
In 2022, 96 crashes involved some sort of injury to a driver or passenger, sadly 3 of these were fatal. Compared to 2021 where 77 crashes had some sort of injury and we had 0 fatalities.

In 2022, we had 1 crash related to alcohol as compared to 2021, we had 2 crashes where alcohol was involved.



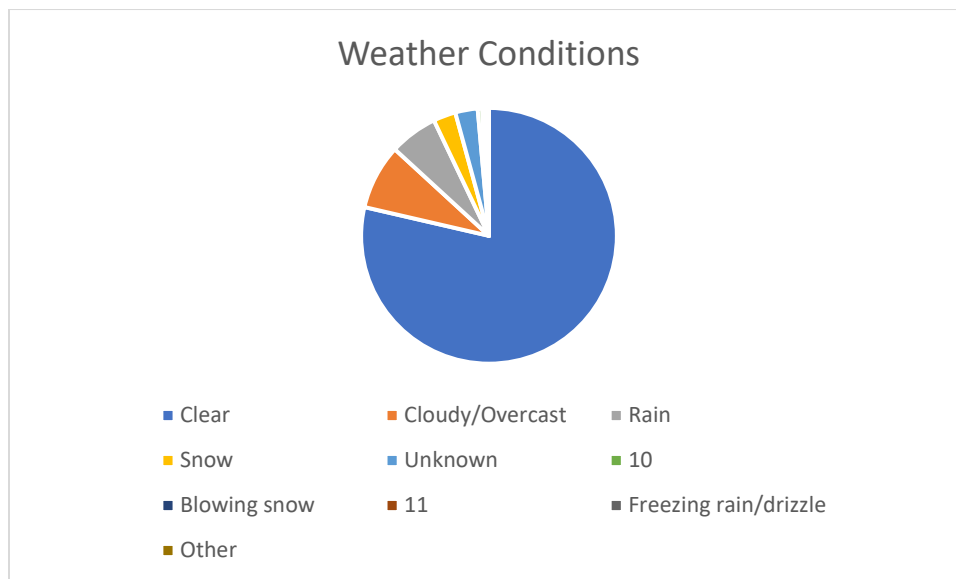
Injury Severity	Count	Percentage
Injury	96	13.60%
Fatality	3	0.42%
Property Damage	607	85.98%

**TRAFFIC CRASH AND  
SPECIAL ENFORCEMENT ANALYSIS Cont.**



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**TRAFFIC CRASH AND  
SPECIAL ENFORCEMENT ANALYSIS Cont.**



In 2022, traffic details were assigned for locations where citizens reported issues of speeding, stop sign violations or other types of traffic violations. Our portable speed sign continues to be rotated throughout the Village to enhance our traffic complaint tracking capabilities. When complaints of heavy traffic or speeding autos are received, this sign can be deployed to count vehicles and their speeds 24 hours a day, seven days a week. The sign has been a huge asset in determining the validity of a complaint and when would be the best time to assign marked squads for enforcement action after flashing warning signs have failed to gain voluntary compliance. Various grant-funded special enforcement details outlined in this NPD annual report have had a positive effect on the accident rate in Norridge and continued as normal in 2022. Grant funding accounted for numerous traffic arrests and citations, and hopefully a change in driver behavior that will reduce the accident and/or injury rate. The additional police presence of officers in marked squads paid for by outside grants from the Illinois Department of Transportation (IDOT), Division of Traffic Safety, is a great benefit to the Village of Norridge that does not cost its citizens financially.

**Traffic Grants**

**STEP Grant**

The Norridge Police Department was awarded the STEP Grant, which is administered through IDOT Division of Traffic Safety. The STEP Grant was for \$12,936.00 awarded in 2021 and was extended from October 1, 2021 – September 30, 2022. This Grant is utilized to hire back off-duty police officers to enforce Occupant Restraint laws through Seat Belt Enforcement Zones (SBEZ) and target distracted drivers by issuing texting while driving and cell phone use tickets. We participated in a total of 6 Occupant Protection Campaigns and 1 Distracted Driving Campaign.

<b>2022</b>	
30	Seat Belt Violations
36	Speeding
20	No Insurance
10	Registration Violation
1	Failure to Signal
10	Electronic Communication Device Violation
14	No Valid DL / Suspended / Revoked
5	Improper Turn
2	Street Racing
4	Equipment Violation
2	Stop Sign Violation



## BIASED BASED POLICING ANALYSIS

In 2003, the Illinois General Assembly passed a public act that required police departments collect data on every traffic stop. This law has been amended a number of times and was renewed in 2019, that data is to be collected without any expiration date.

The Norridge Police Department has collected this data every year for the thousands of traffic stops that are completed. Officers complete the information for each stop, and it is transmitted to IDOT for analysis.

The Mountain-Whisper-Light: Statistics and Data Science firm (MWLSD) was selected by the Illinois Department of Transportation to analyze the traffic stop results for every town in Illinois. Due to the complexity of the study, the MWLSD did not conduct an individual analysis of each town's driving population, but rather followed crash-based reporting benchmarks to determine the racial makeup of a town's driving population. The MWLSD has set our minority driving population at **7.7%** for analysis purposes.

The MWLSD uses their benchmark in comparison to the actual percentage of minority drivers that are stopped by our officers. For 2022, the actual percentage of minority drivers stopped by Norridge officers was **7.6%**, which in comparison to 2021 where it was **6.3%**.

There are two other areas that the MWLSD will be analyzing. These are the reasons for the stop and the result of the stop. This examines if minorities are being pulled over for the same infractions as Caucasians. Moving violations for Caucasians was the reason **61%** of the time, and **65.2%** for minorities. Equipment violations for Caucasians was the reason **15%** of the time, and **16.4%** for minorities. Registration violations for Caucasians was the reason **23%** of the time, and **18.4%** for minorities. These numbers are very close and show consistency among all members of the department for stopping any particular vehicle.

The final analysis on the result of the stop is one of the most important parts of this study. One can argue that at night, driving behind a vehicle, or passing in an opposite direction at 35 or 45 mph, an officer would many times have difficulty identifying the race of the driver.

Regardless of whether the officer knew the race prior to the stop, there is no argument that once the officer has approached the driver, he or she certainly would have an indication of what the race of the driver was. Once stopped for a traffic violation, Caucasians received citations **28%** of the time, while minorities received citations **24.2%** percent of the time. The analysis of these numbers show that once officers have approached the driver, learned the race of the driver, had a conversation and decided whether to issue a citation, Caucasians and minorities are being cited or warned at a consistent rate.

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**BIASED BASED POLICING ANALYSIS Cont.**

The department reviews statistics for each officer to ensure that there are no trends that would indicate bias based policing. Based upon these reviews, there are no areas of concern that have been identified. Although there have not been any biases identified, the department continues ongoing training about racial profiling and bias based policing. Supervisors also review a number of traffic stops for each officer on a monthly basis. The purpose of this review is to ensure compliance with our policies.

In addition to the review of our traffic stops, which is one of the most visible areas to examine if any bias is occurring in our policing practices, the department has also reviewed a number of other areas to determine if there are any trends or patterns that would indicate that our agency has been in receipt of any complaints that allege these types of biases.

We have reviewed all our department internal investigations, citizen complaints, and supervisor observations and have not observed any patterns of racial bias. In addition, we continually review our training programs and general orders to ensure we are in compliance with best practices. This includes monthly training from the Police Law Institute that covers important topics and testing on these concepts for all officers.

## COMMUNITY ORIENTED POLICING

### 2022 Initiatives

One of the most important aspects of community-oriented policing is community involvement. The employees of the Norridge Police Department consistently search for new ways and opportunities to reach our community members through various programs and meetings. Our goal is to evaluate and execute current programs and make ourselves available to those residents and visitors when needed. We hosted and assisted with a wide range of events throughout the year.

### Schools

- Met with all District School officials to update their school safety plan, threat assessment teams
- Held our 23<sup>rd</sup> annual “Shop with a Cop” program for over 120 children in need
- Conducted “School Zone” traffic enforcement on a daily basis
- Provided Ridgewood High School with a Liaison Officer
- DARE instruction for Districts 79 and 80
- Literacy nights
- Back to school fairs
- Career fairs
- Internet safety presentations
- Ridgewood 5K race
- Safety Town
- STEM Night
- Kindness Tunnel
- Ridgewood Cybersecurity Program

### Seniors

- Assisted with visits, calls, and referrals for numerous seniors needing assistance
- Met monthly with Seniors to address senior needs and concerns
- Assist the Norridge Senior Assistance Center with meal deliveries
- Senior Fair at Salvation Army

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## COMMUNITY ORIENTED POLICING Cont.

### Community-Wide

- Maintained social media pages on Facebook and Instagram to provide more transparency and enhance networking capabilities with the public
- Held numerous Coffee with a Cop sessions at different locations
- Hosted a community wide Catalytic Converter theft prevention event in conjunction with Firestone Tire
- Conducted numerous crime prevention checks for area businesses and residences.
- Coordinated fund raising for Illinois Law Special Olympics
- Hosted our first ever National Night Out
- Award recipients from Alliance Against Intoxicated Motorists (AAIM)
- Coordinated “Toys for Tots” collection partnership with U.S. Marines and our local Patrol Officers Union MAP
- Conducted traffic studies in neighborhoods
- Problem-solving sessions with citizens and businesses with issues related to crime and quality of life
- Held monthly meetings with supervisors to address community concerns
- Participated in Norridge Touch-A-Truck Event
- Attended Job Fair at Harper Community College
- Participated in Trunk-or-Treat at Pennoyer School and the Norridge Park District.
- Attended numerous Block parties held throughout the summer
- Members of the Norridge Harwood Heights Rotary Club
- Assist with Island in the City at Norridge Park

**The Norridge Police Department will strive to improve and develop many of these programs during 2023 and look for new ways or strategies to better reach our residents.**

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## SHOP WITH A COP

## BOOK BAG FULL OF SCHOOL SUPPLIES

The Norridge Shop with a Cop program has been running for 23 years. This program helps children in need from local schools purchase gifts for the holidays. Each child is paired with a volunteer from the Police Department as they shop. The children get breakfast and even get to meet with Santa personally.

This program was spun off into purchasing book bags and school supplies for children in need as well. The school supplies are purchased, and the bags are stuffed by volunteers at the police department. They are then delivered to the schools to be distributed to the children prior to school starting for the year.

Both programs are fully funded by generous donations of residents and businesses of Norridge. If you are interested in donating to this wonderful cause, please reach out to the Norridge Police Department.





## NORRIDGE POLICE ANNUAL REPORT 2022

Besides Shop with a Cop and Book Bag Full of School Supplies department personnel help and serve the community in many other events as noted in the many pictures we have included.



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## NORRIDGE POLICE DEPARTMENT HONOR GUARD



The Norridge Police Department Honor Guard was started as prominent demonstration of the morals we hold true: Honor, Duty, and Integrity. All members of the unit are volunteers who donate their time and training for special events. Members also spend several hours every year maintaining their special uniforms and equipment.

The Honor Guard has been requested for funerals of fallen Officers and elected officials to present the colors. Along with these events, the Honor Guard presented the colors at:

- |                                |  |
|--------------------------------|--|
| Norridge Memorial Day Ceremony | 9/11 Ceremony at Ridgewood High School |
| Norridge Veterans Day Ceremony | Ridgewood High School Homecoming game  |

Chicago Bears game at Soldier Field



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**USE OF FORCE**

In accordance with the State and federal laws and the policies of the Norridge Police Department, we carefully monitor and review each incident where a Norridge Police officer uses force in the line of duty. Each of the incidents is reviewed by the immediate supervisor, a Deputy Chief, and the Chief of Police. Use of Force reporting is required when a Police Officer uses force beyond that of routine arrest or detention. Varying levels of force include verbal, hands/physical control tactics, low impact weapons, pepper spray, Taser and firearms use, and firearm displays only.

During 2022, the Norridge Police Department handled over 13,000 calls for service. Most of which included contact with members of the public on various levels. During 2022, nineteen (19) Norridge Police Officers reported using force on (17) seventeen occasions (some reports had multiple officers using force on a single call). Each of these cases were carefully reviewed on several levels to ensure that the force applied was appropriate and in line with the law and the training that each officer receives.

No complaints were filed against a Norridge Police officer for any force that was applied during an arrest or detention.

Of the 17 cases where force was used, one person reported minor injury but did not require medical treatment related to the use of force. One police officer sustained injuries from an arrest.

<b>Use of Force 2022</b>	
Firearm Discharge	0
Firearm Display	3
Taser Discharge	0
Taser Display	0
OC Spray Discharge	0
OC Spray Display	1
Physical / Control Tactics	19

\*In some events, more than one method was applied to gain proper control or compliance over the individual.

## CITIZEN COMPLAINT SUMMARY

In 2022 the Norridge Police Department received only three citizen complaints. All three of these complaints were investigated and found to be unfounded.

Although there were no other formal complaints registered, there were several citizen inquiries regarding cases, calls or citations that were handled on the first-line supervisor level.

In addition to the citizen inquiries that were handled at the first-line supervisor level, there were some internal disciplinary matters that were investigated and handled by command staff.

These disciplinary matters include sworn and support staff and resulted in 2 written letters of reprimand, 5 written warnings and 6 verbal warnings. Supervisors also conducted several counseling sessions regarding performance. These disciplinary matters were for various infractions including time management, violations of procedure and use of common sense. We had 4 officers suspended during 2022 all relating to vehicle crashes.

## INVESTIGATIONS SUMMARY

The Investigations Division is primarily charged with the responsibility of investigating all criminal incidents reported to the Police Department. The unit consists of one Detective Sergeant, one Detective Corporal and one Detective. We do look to increase the number of detectives in the 2023 year.

On a daily basis, the Detective Sergeant reviews all criminal incidents reported to the Police Department. The reports are screened for solvability factors in order to determine if they merit assignment to an investigator for follow-up. Not all cases reported to the Police Department are actually assigned to an investigator. Examples might include minor thefts or acts of vandalism for which there are no witnesses or suspects. Additionally, if the victim does not wish to prosecute, the case may not be investigated. Following assignment to an investigator, cases are actually worked based upon the seriousness of the offense. Typically, crimes committed against persons receive the highest priority.

The Investigations Division also makes a significant contribution to the prevention of crime. This is done by analyzing crime data, gathering intelligence information and discerning patterns of criminal activity. When data and patterns of criminal activity yield enough information, the Investigations Division may conduct surveillances, execute search warrants, conduct sting operations or initiate a task force to address ongoing criminal activity.

In addition to the daily task of investigating criminal activity, the Investigations Division performs a variety of other tasks to assist the Police Department and help the Village of Norridge maintain a high quality of services to residents, business owners and visitors. The Investigations Division conducted well over 26 background investigations of police officer applicants and others seeking employment with the Village. The Division also handles the registration and tracking of convicted sex offenders, violent offenders, and alcohol compliance checks.

In 2022, Norridge Detectives were assigned over 300 cases to follow up on and self-initiated 30 cases for investigation.

The members of Investigations also take part in MCAT – **Major Case Assistance Team**. The **Major Case Assistance Team** (MCAT) is a multi-jurisdictional organization formed to provide investigative and forensic assistance to member police agencies during the investigation of homicides, serial crimes and major criminal events. The **Major Case Assistance Team** is comprised of police agencies from throughout the northwest suburbs.

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## RIDGEWOOD SCHOOL RESOURCE OFFICER



A Norridge Police Officer was assigned to Ridgewood High School as the School Resource Officer (SRO) for the 2021-2022 school year. Below is a summary of the activities and duties performed by the school resource officer from August 2021 through the end of the school calendar year June of 2022.

Much of the SROs time is spent at the school dealing with issues such as family-related problems, mental issues, vaping / tobacco issues, truancy and the occasional battery / fights. The SRO works closely with the Deans, Teachers, Counselors and Social Workers to determine what is in the best interest of the child when dealing with situations that arise at school. Not every situation is appropriate for brining criminal sanctions against a student. The final decision is based on a number of factors, including the student's past police contacts and seriousness of the offense.

The SRO also is actively involved in numerous student assistance programs including the threat assessment team and teaching Run, Hide, Fight in case of an active threat at the school. The SRO also oversaw the 17 different dates that Interquest came to the school for scheduled K-9 searches. Other school services and duties that the school resource officer provideds are supervision at home games for football, basketball, homecoming dance, and prom.



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## TOBACCO GRANT



The Norridge Police Department, through a grant sponsored by the Illinois Department of Human Services, has been conducting tobacco compliance checks since 2000. The grant enables the Norridge Police Department to fund the training of local area businesses, to help discourage the sale of tobacco to the youth.

Prior to performing the checks, the businesses are visited by the Police Department's State Certified Tobacco Compliance Specialist. The business is reminded about the program and offered free training to their employees.

Norridge Police supervised distribution and retailer education of 22 business in 2022 with various State of Illinois compliance documents.

In January of 2022, Norridge Tobacco Compliance Officers conducted compliance checks on all 22 businesses in Norridge that sell tobacco. Not one retailer sold to a minor.

In February of 2022, Norridge Tobacco Compliance Officers again conducted compliance checks on all 22 businesses in Norridge that sell tobacco. Two businesses sold to minors and were cited with a Village Ordinance Ticket and the proper documentation was sent to the state.

Businesses who sell to minors are cited under the local ordinance and with continual or numerous violations can face expensive fines or even suspension of their tobacco license.



## COMMUNITY SERVICE and AUXILIARY OFFICERS

Norridge's Community Service Officers (CSO's) handle non-criminal police matters and other Village department assignments. There are currently four CSO positions assigned to the Patrol Division. Their services are available between 7:00am–10:00pm on varying days. Their attention to non-criminal police related matters free up sworn police officers to handle criminal complaints and tactical operations.

CSO's assist with traffic control situations brought on by weather, crash related incidents or Village special events. CSO's act as our Fleet Maintenance Department making sure that the vehicles are maintained and serviced as needed. The CSO's patrol the neighborhoods and Mall areas searching for parking violations, abandoned vehicles or other violations that they can take action on.

The CSO's are also responsible for monitoring both domestic and wildlife issues within the Village. Their responsibilities cover the proper care of domestically kept animals and other interests relating to wild animals. Dealing with wildlife carrying disease such as distemper in raccoons or opossums ensures the safety and health of the general public and other animals. The CSO's are provided with equipment that allows them to deal with these issues in a safe and humane manner.



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## RECORDS DIVISION

The Police Records Division consists of two full-time Records Clerks. This division maintains and manages the computerized database of all law enforcement records for the Police Department. Their duties include the entry and retrieval of all police reports and citations and handling dissemination of any requests for copies of reports.

During 2022, the Records Division processed 13,151 police reports/calls for service. In addition, they processed 701 traffic citations, 751 traffic warnings, 5,911 parking citations, and 101 non traffic citations. Additionally, they process all the department's local and state arrest reports. The Police Department also processed over 199 Freedom of Information Act requests through the Village Clerk's Office.

Additional duties include processing court summonses, processing arrest documents, preparing the monthly Uniform Crime Reports for state and federal agencies, and other miscellaneous records functions.

In addition to regular duties, Records handle all state mandated reporting to Illinois and now, rolling into 2023, the Federal Government has implemented new requirements. These new reporting requirements fall under National Incident-Based Reporting System (NIBRS) and requires each law enforcement agency to report specific information on all crimes reported.

Additionally, with new state mandated reporting requirements, records personnel have several other mandated reports to file on arrests or mental health cases.



## NORRIDGE POLICE DEPARTMENT CROSSING GUARDS

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The Norridge Police Department provides crossing guard staffing at eight different locations throughout the village.

These locations serve Pennoyer, Giles and Leigh Schools. Crossing guards assist with the safe crossing of school children, other pedestrians and control traffic at the designated crossings. In addition, our crossing guards assist with the annual Safety Town held at Harlem and Irving Plaza.

Crossing guards are governed by Illinois Law and failure to obey a crossing guard is a violation of the law which could result in a ticket and fine.



## MUNICIPAL CONSOLIDATED DISPATCH

The Illinois General Assembly in Summer 2015 adopted Public Act 99-0006, which became effective on Jan 1, 2016. In order to be in compliance with the new law, the Norridge Police Department consolidated its dispatch center with the Harwood Heights and Schiller Park Police Departments in September of 2017. Through an inter-governmental agreement, these 3 agencies formed Municipal Consolidated Dispatch (MCD).

MCD serves a population of approximately 35,000 residents. MCD is responsible for receiving and dispatching emergency and non-emergency calls for service for the Norridge, Harwood Heights, and Schiller Park Police Departments, Schiller Park Fire Department and Norwood Park Fire Protection District. The Norwood Park Fire Protection District provides fire/ambulance services for Norridge, Harwood Heights and Norwood Park Township. In addition, MCD makes after-hours public works notifications for all three municipalities.

Day to day operations for MCD are run by the Executive Director. MCD has an authorized staff of 16 full-time and 2 part-time Telecommunicators. For the 2022 calendar year, MCD dispatched over 31,000 police calls for service for the 3 police departments and approximately 6,200 fire/EMS calls for the 2 fire departments.

When a Norridge resident calls for assistance, either via 911 or our non-emergency number, the call is routed to MCD. When the telecommunicator answers the phone, you may be asked many questions. Questions that may seem irrelevant to you may be very important for the officers and/or firefighters responding to the scene. Please provide answers to all of the questions as best as you can. You may also be asked to stay on the phone depending on the issue you are reporting about. Conversely, if there is an incident in which there are many callers, after you have answered as many questions as you can, and if you no longer can provide any updated information, the telecommunicator will have to disconnect the call with you. Do not take offense to this. They have to answer the other calls so they can get possible updated or additional information from those callers regarding the situation.

Emergency:	911
MCD Non-emergency:	708-320-7880
Police Department:	708-453-4770 (auto attendant)



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