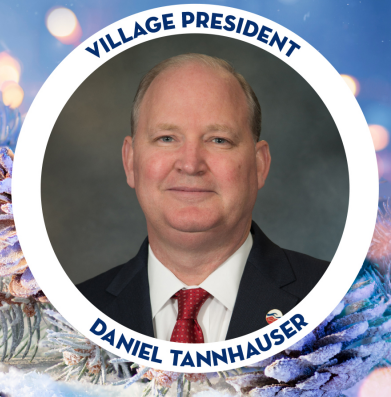




NEWSLETTER DECEMBER 2023



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From the Desk of Village President Tannhauser On behalf of myself, the Village Board and all Village employees, Happy Holidays to you and yours. As we close out another year, I think we can all agree it was an amazing 75th year in our Village. We came together in August to celebrate, as a community, the place we call home. I look forward with great anticipation to what 2024 and the next 75 years will bring to our Village. I would like to take this opportunity to wish you and your family a very Merry Christmas and a healthy and Happy New Year. Enjoy this wonderful time of the year.

Santa Send Off Santa will need to begin his long journey back to the North Pole to prepare for Christmas Eve. The Village of Norridge will be sending Santa off in grand style on Saturday, December 16th, kicking off at 12:00 P.M. Parents and children are encouraged to line the streets of Norridge to wish Santa safe travels. Visit our website at www.villageofnorridge.com to see the map of Santa's route.

To ensure the safety of all, Santa wants to remind you that all spectators need to stay on the sidewalks. Please do not let your child on or near the street as Santa goes by.



PLEASE NOTE: Due to many factors, the exact time of Santa's arrival in your area is difficult to predict. Santa's entourage will be traveling at 10 m.p.h. and the entire route is estimated to take approximately 2.5 hours. Thank you for your patience and understanding.

10th Annual Village of Norridge Tree Lighting This family event took place on Saturday, November 25th. Pictures are up on our Facebook and Instagram pages. Due to publication deadlines, a full recap of the event, as well as a list of sponsors, will be published in the February 2024 issue of the newsletter.

Village Hall Holiday Hours The Village Hall will be closed Saturday, December 23rd, Monday, December 25th, and Tuesday, December 26th for the Christmas holiday. The Village Hall will also be closed on Monday, January 1st for the New Year holiday.

****Please note that there will be NO GARBAGE PICK UP on December 25th or January 1st. The pick up schedule will be one day later for the rest of those weeks. Street maintenance will not be enforced on December 25th, December 26th or January 1st. The Pace Bus will run on December 22nd.**

Snow Route Parking Snow route parking enforcement began October 1st and will continue until April 15th. Before the first measurable snow is upon us, we would like to take this time to remind you about the two different snow route designations and the regulations regarding them.

As a reminder, once the two inch threshold has been reached, the Village will immediately activate the snow route hotline (708-583-5775), our website, Facebook and Instagram pages. You can find the maps for the two snow route areas, as well as any updated information on our home page, under the tab "Snow Route Maps & Information".

Odd/Even Snow Route Area: The Historic section of the Village, East of Harlem Avenue, the 8200 & 8300 blocks of Foster Avenue, and some streets near Leigh School follow an odd/even snow removal restriction. Simply put, from Wednesday through Sunday, after two inches of snow has fallen, there is no parking from 8:00 A.M. – 1:00 P.M. on the side of the street with even addresses on even calendar dates and no parking on the side of the street with odd street addresses on odd calendar dates. These restrictions will remain in effect until the snow event is over and snow removal is completed. The most common questions we are asked are:



Why Wednesday – Sunday only? Year round street maintenance restriction days in the historic section are Mondays and Tuesdays. You are already moving your cars for these days. **NOTE: THE MAJORITY OF THE ODD/EVEN RESTRICTION AFFECTS THE HISTORIC SECTION AND EAST OF HARLEM. IF YOU ARE IN THE AREA NEAR LEIGH SCHOOL THAT IS AFFECTED, YOUR STREET MAINTENANCE DAYS ARE WEDNESDAY AND THURSDAY.**

Where can I park my car? You may park your car on the opposite side of the street as you do on your street maintenance day.

Can I move my car back once the plows go by? No, the 8:00 A.M. to 1:00 P.M. is strictly enforced to allow for multiple passes of the plows.

Designated Snow Route Area: This area, where houses have driveways, must utilize their driveway and move all cars off the street, after two inches of snow has fallen, until the snow event is over and snow removal is completed. By moving your cars, the plows can remove the snowfall before it freezes, which will eliminate any boulders being thrown back onto driveway aprons on street maintenance days.

Let it Snow, Let it Snow, Let it Snow If you are interested in having your name added to our 2023-2024 Property Maintenance list (formally known as the snow shoveler's list), or if you would like to receive a copy of the list, please contact Kathy Gaseor at 708-453-0800 or at kgaseor@villageofnorridge.com.



All financial arrangements are made between the parties. You may also obtain a list by visiting our website at www.villageofnorridge.com.

Water Rate Increase The Village of Norridge, at the Regular Board Meeting held on September 27, 2023, approved a City of Chicago water rate pass-through increase and an increase in the infrastructure fee. The City of Chicago increase rate went into effect June 1, 2023. The Village of Norridge has been absorbing the 5% increase since June 1.

The following are current water bill rates and new rates, with the increase, which took effect October 1, 2023, and be reflected in the November water bills for commercial accounts and the December water bills for residential accounts:

	<i>Current</i> BI-MONTHLY minimum water bill (6,000 gallon minimum with the \$40 bi-monthly infrastructure fee)	<i>EFFECTIVE 10/01/23</i> BI-MONTHLY minimum water bill (6,000 gallon minimum)	Increase:
Residential	\$76.12	\$92.92	\$16.80 bi-monthly (equates to \$8.40 monthly)

	<i>Current</i> MONTHLY minimum water bill (6,000 gallon minimum with the \$20 monthly infrastructure fee)	<i>EFFECTIVE 10/01/23</i> MONTHLY minimum water bill (6,000 gallon minimum)	Increase:
Commercial	\$66.62	\$76.46	\$9.84 monthly

Municipal Consolidated Dispatch (MCD), the joint 9-1-1 Dispatch Center for the Villages of Harwood Heights, Norridge, Schiller Park, and the Norwood Park Township Fire Protection District, are encouraging residents to sign up for Smart911, a free service that allows individuals and families to complete a profile so that 9-1-1 dispatchers have access to vital information during an emergency. Residents are invited to create a Smart911 Profile for their household at www.smart911.com or on the [Smart911App](#).



Smart911 is currently available in our communities as well as throughout municipalities and counties across the country utilizing the tool to protect millions of people. Smart911 enables the collection and sharing of critical background information so that when a citizen makes an emergency call their Safety Profile is automatically displayed to the 9-1-1 call taker who can then send the right response teams to the right location with the right information. Residents can decide what information to make available in their Smart911 Safety Profile to enhance first responder situational awareness including:

- * Emergency contact information
- * Medical history, including medications, medical equipment, or other special needs
- * Property layouts, access points and keyholder or key box information
- * Number of people and pets on the property

Smart911 is private and secure; it is only used for emergency responses and only made available to the 9-1-1 system in the event of an emergency call. The Smart911 App is available on the Apple Store or Google Play.

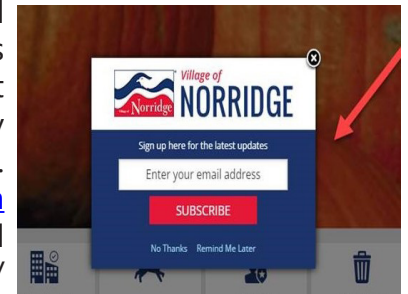
Blackboard Connect (BBC) is the #1 communication tool that the Village of Norridge utilizes in notifying residents of important information such as water breaks, weather alerts, traffic rerouting, construction projects, etc. After every call is sent, the Village receives a report of the number of calls sent, how many were successfully sent, successfully answered, how many went to voice mail (or answering machines), in addition to other data that the Village utilizes. Two categories also received from this report are residents who choose to “opt-out” and “disconnected phone numbers.”

Please be aware that if you choose the “opt-out” feature of a call, you are not just opting out of the call, you are opting out of all future calls. Opting out will prevent you from finding out if your water service will be shut off, a street project is beginning, or any other vital information that we need to communicate to our residents. If you have opted out, you will have to contact Blackboard Connect directly at 855-502-7867, and re-register directly with BBC.

Secondly, if you have disconnected your land-line, or changed your phone number, you will need to notify the Village of the number you wish to receive these calls at. Don't forget, you can also register your email to receive the notifications in addition to a phone number.

Keep informed by keeping your BBC information current. Still not registered? You may do so by calling the BBC hotline at 708-583-5783 or the Village Hall at 708-453-0800.

GovDelivery The Village of Norridge implemented an email communication tool called GovDelivery last year. GovDelivery allows residents and visitors to subscribe to email updates on specific topics that are of interest to them, such as this newsletter. Since launching GovDelivery 1681 subscribers have signed up to receive these email communications. Haven't signed up yet? Visit our website at www.villageofnorridge.com and click on the pop up to register. Please add our new sending email address, norridgealerts@public.govdelivery.com to your email contacts/safe sender list so that our emails land in your inbox when sent.



Village-Wide Parking Restrictions As you read in the April 2023 edition of the newsletter, on April 1, 2023, parking of any vehicle on any public street within the Village, when parking on such street is otherwise permitted, shall be prohibited from the hours of 2:00 A.M. to 6:00 A.M. unless:

1. the vehicle displays a valid Village of Norridge vehicle sticker; and
2. the vehicle has a valid state vehicle registration; and
3. the vehicle is registered (state registration) to an address in the Village of Norridge; or
4. the vehicle displays a valid annual guest parking pass or has obtained a temporary parking permission.

Please be sure that, if you anticipate having overnight guests or visitors who may be parking on Village streets past 2:00 A.M., you request temporary parking permission via our online request portal, www.frontlinepss.com/norridgepd. You can also find a link on the home page of our website under the News section. Overnight parking requests must be submitted prior to 2:00 A.M. of the day requested. Oversized vehicles such as trucks, R.V.'s, commercial vehicles and trailers, or request for parking permission in excess of three (3) consecutive days must call 708-583-5774.

2023 Holiday House Decorating Contest The Village of Norridge is pleased to announce its 16th Annual Holiday House Decorating Contest. Residents of single family homes within the corporate limits of the Village of Norridge are invited to participate or nominate a neighbor's house that they feel is worthy of being recognized. Judging will be based on curb appeal as viewed from the street. Only those decorations located on the street side of the property will be judged (corner lots may be judged from both streets.) Judges will not enter property to view. Judging will take place from December 11th-15th. Participants should ensure that all lights, animations and decorations are in place and activated between 7:00 P.M. and 10:00 P.M.

All decorating must be done by the residents living in the home, not a professional decorator or designer. Businesses, Village employees and their immediate families are not eligible to participate. Applications can be found on our website at www.villageofnorridge.com or at the Norridge Village Hall. The deadline to enter is 5:00 P.M. on Thursday, December 7th. In an effort to assist our judges in locating your home, all participants will need to display an "Official Holiday House Decorating Participant" sign during the judging period. These signs will be delivered to the participant's home on Friday, December 8th. Winning entries will be honored at the January 24, 2024, Village board meeting. Official entry forms can be located on our website at www.villageofnorridge.com, or at the Village Hall. You may also email a submission to contests@villageofnorridge.com. Holiday House Contest winners from 2022 are not eligible to enter.

Letters from the North Pole It's that time of year again where Santa is making his list and checking it twice to make sure he has everyone who has been naughty or nice. If you know of a boy or girl who needs a reminder from St. Nick, please contact Santa's Executive Assistant at kgaseor@villageofnorridge.com, or by calling 708-583-5756. A special letter from Santa will be sent. Children can also drop off a letter to Santa at his personal mailbox in the lobby of the Village Hall. The deadline is December 10th to make sure Santa's elves have sufficient time to deliver all letters.



Holiday Drives The Norridge Village Hall and Norridge Police Department are once again official drop off locations for the U.S. Marine Corps Toys-4-Tots drive. Please drop off new, unwrapped toys at either location by December 8th.

The Village Hall is also accepting non-perishable goods for the Salvation Army's holiday food drive. Come help us "fill the cart" for those who are having trouble putting food on the table.



Finally, stop by the Village Hall and take a tag from the Salvation Army's Angel Tree located in the lobby. This program provides gifts to children in need during the holiday season. Return your unwrapped gift and tag back to the Village Hall by noon on Friday, December 8th.

Stop Means Stop Coming to a full stop at a stop sign is just one of the basic driving rules everyone should know. Standard stop signs are red octagons with "STOP" printed in white letters. When you see one at any corner or intersection, know that you must stop and proceed only if the way ahead is clear, and after obeying any rules regarding right-of-way. What is a complete stop? There is ZERO movement. In other words, the car is completely at rest - not going forward, not rolling backwards. In addition, a rolling stop is not only illegal, but it is also dangerous to the drivers and people in the crosswalk. For your safety, and the safety of others, please obey all stop signs.



And the winners are....Judging by the number of entries in our first Halloween House Decorating Contest, there are many GHOUL-ish residents in our community. Our official panel of 7 volunteer judges scored the 21 entries on the following: unique design & creative use of lights & decorations; display & placement of decorations; and overall presentation. The top 3 displays were recognized at the November 8th Village Board meeting. Thank you to all who entered and we look forward to next year's FANG-tastic entries.



Cannella Family - 4036 W. Ozark



Kesseg Family - 8022 W. Leland



Plesha Family - 8681 W. Argyle



Removal of Parkway Trees It is the policy of the Village of Norridge that no healthy parkway tree will be removed. If you suspect that your tree is dying or diseased, please contact the Village Hall and we will have our arborist come out and evaluate the tree. If it is determined that it is dead, the Village will remove the tree at our expense. You will be asked to come into the Village Hall and choose a new replacement tree. The Village Board, at the October 25, 2023, board meeting, extended the \$100 fee waiver for planting of a new tree until December 31, 2024. Deadline for the Spring planting season is March 1st. For a complete list of approved parkway trees, please visit our website at <https://www.villageofnorridge.com/our-village/resident-information/parkway-trees>

Shop Norridge We encourage you to always eat, drink and shop within the Village of Norridge. Supporting local businesses is not only important during the holidays, but year round. A large percentage of our businesses are small, family-owned establishments who can only survive with your patronage. Hoping to check off some of the items on your Christmas shopping list? Shop the many retail stores that are located at the Harlem Irving Plaza, Norridge Commons or the Marketplace shopping malls. Planning your holiday meals? Make your holiday dining reservations or catering orders at one of the delicious restaurants that are located within Norridge. Put your money where your heart is - support local businesses.

